



The Whole Person
People with Disabilities Leading Independent Lives

2011 Annual Report | Independence. Integration. Impact.

Inside Front Cover - intentionally blank

A Center for Independent Living

The Whole Person assists people with disabilities to live independently and encourages change within the community to expand opportunities for independent living.

This publication highlights how we served our community in 2011, and how you can help people with disabilities engage in — and enrich — our communities.



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Board of Directors

2010-2011 Fiscal Year

President Brian Ellefson	Kirk Goodman Chuck Lavery	Lon Swearingen Tim Urban
Vice President Joe Marvil	Theresa Mayfield Rick O'Neal	Caron Wells Chris Wilson
Secretary Joann Davis	Dan Smith	
Treasurer Venky Vadlamani		

The Whole Person Board of Directors with honored guests at TWP's first annual Celebration Awards Luncheon.



Locations

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Kansas City, MO 64111
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f. 816.753.8163

Gladstone, Missouri
310 NW Englewood Rd., Suite 200
Gladstone, MO 64118
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f. 816.413.8707

Prairie Village, Kansas
7301 Mission Rd., Suite 135
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Information

For general information and questions regarding programs and services, contact
info@thewholeperson.org

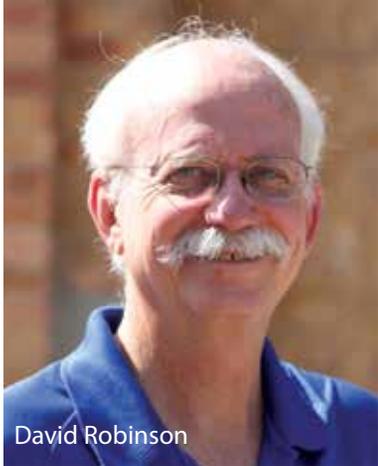
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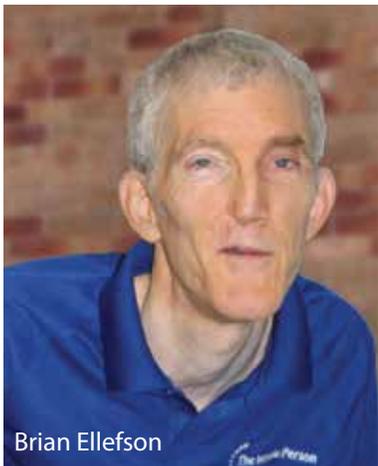


Exciting Growth in Independence, Integration & Impact



David Robinson

“We are in the process of realizing our dream of renovating the building’s 38,000 square feet into a universally designed office and community space.”



Brian Ellefson

As we settle into our 33rd year of service to the community, we are astonished at our remarkable growth ... growth made possible by the generous financial and volunteer support of individuals, corporations and organizations that have become involved in our mission.

In 2011, The Whole Person (TWP) served 2,130 people with disabilities — over 400 more than we served in 2010 and 10 times the number we served in 1997! In addition, we provided information and referrals to 2,239 people with disabilities and their families. Included in these numbers are the more than 400 individuals who received assistance from our Employment Services staff and the people we assisted in transitioning from nursing facilities into homes of their own.

Through collaborations with other organizations, TWP works to ensure that people with disabilities are fully integrated into the community. For example, we collaborated with Walgreens to create an internship program for people with disabilities that provides opportunities for them to integrate and become contributors to society.

Through a partnership with UMB and the Jones Gallery in the Crossroads Art District, we worked to integrate local artists with disabilities into the popular “First Fridays” art scene with the Expressions art event on May 6, 2011. Nearly 600 guests attended this first annual event highlighting the strengths and abilities of people with disabilities.

Perhaps most exciting is the fact that we were fortunate to acquire the Goodenow Textile Building at 3710 Main St. in midtown Kansas City. We are in the process of realizing our dream of renovating the building’s 38,000 square feet into a universally designed office and community space.

Construction is underway and we hope to show our community that even a historic building can be renovated to be accessible to all people with disabilities. This move will allow us to have a positive impact on the lives of our consumers and on the city as we become part of Main Street’s revitalization. The Building Dreams Campaign is underway to raise funds for the project and the additional programming that will be possible in our new location in 2013.

TWP’s staff and board join together in expressing our gratitude and excitement for our growth this past year and the good things to come in 2012!

Thank you,

David R. Robinson
Chief Executive Officer

Brian Ellefson
President, Board of Directors

Independence

... is the freedom from the influence, control, or determination of another or others for care or livelihood. Independence is self-sufficiency, self-dependence and self-reliance. Assisting people with disabilities to obtain and maintain independence is what The Whole Person is all about.

Who We Serve

- People with disabilities
- Parents, spouses, siblings and significant others of people with disabilities
- Schools
- Businesses
- Local government agencies
- Volunteer organizations
- Hospitals, health organizations and the medical community
- Civic organizations
- Churches/religious organizations
- Veterans
- ...and any individual or organization seeking assistance

The Whole Person, founded in 1978, supports consumer control, choice, self-direction, empowerment and self-advocacy.

We emphasize the role of positive peer relationships and peer role models.

Funding

The Whole Person receives its base funding to operate as a center for independent living (CIL) from the United States Department of Education through the Rehabilitation Services Administration (RSA) under Title VII, Part C, of the Rehabilitation Act. Additional funding is derived from grants from the state of Missouri, fees-for-service programs, United Way of Greater Kansas City and generous individual, corporate and foundation donors and community partners that provide critical support to keep our services and programs available to all who seek them.

Helping Consumers Live More Independent Lives



Programs

Independent Living Services
Personal Assistant Services
Employment
Advocacy
The Whole Family Project
Mental Health Services
Deinstitutionalization
Telecommunications Access Program (TAP)

Support Groups

- Mental Health Support Group
- LGBT Social Support Group
- Living Well with a Disability Maintenance Support Group

We serve people across a full range of physical, sensory and mental disabilities. Our programs are offered free of charge to all people with significant disabilities, such as:

Amputation	Learning Disability
Arthritis	Lupus
Brain/Head Injury	Mental Health Disability
Cancer	Muscular Dystrophy
Cardiac Conditions	Multiple Sclerosis
Cerebral Palsy	Polio
Chronic Fatigue Syndrome	Renal Conditions
Degenerative Disease	Respiratory Conditions
Developmental Disability	Spina Bifida
Diabetes	Spinal Cord Injury
Environmental Sensitivity	Stroke
Epilepsy	Multiple Chemical Sensitivity
Fibromyalgia	Visual Disabilities
Hearing Disabilities	
HIV/AIDS	



BUILDING DREAMS



In 2011, TWP acquired the historic Goodenow Textile building at 3710 Main and began renovations to make it our new home. The 38,000-square-foot building will provide TWP much needed space for consolidation of more than 80 current staff, and also allow for anticipated growth over the next few years.

Significant program growth has made the move to a larger location necessary. In the last year, numbers of consumers served increased by 70%. Programming and consumers served are expected to grow another 15% next year. We estimate continued staff increases over the next three to five years to meet the need for services.

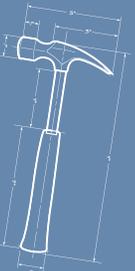


The building has been vacant for most of the last 10 years and our move to this new location will allow us to participate in the revitalization of the midtown area of the city. Originally constructed in 1929 as an undergarment factory, the building is listed with the National Register of Historic Places.

Although TWP provides services to people with disabilities in the six counties that comprise metropolitan Kansas City, we were interested in keeping the corporate offices centrally located in the city and accessible to our consumers.

We are scheduled to move into our new building during the first quarter of 2013.

“We believe that this project to completely renovate the structure following universal design principals - making the building accessible to people with or without disabilities - will be the first of its kind in the Midwest.”
- David Robinson, Chief Executive Officer of The Whole Person.





Artist's rendering of renovated building.



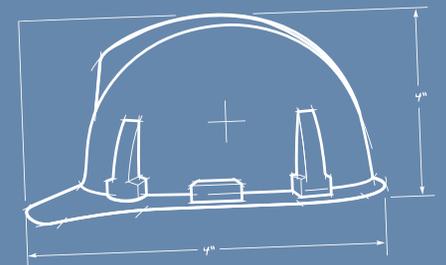
On July 26th, 2011, nearly 125 guests joined TWP for a Renovation Kick-off Event. Pictured above, TWP partners and guests shared their excitement and hammered in the ceremonial nails to begin construction. *"We are thrilled to be on the cutting edge of developing a building that is entirely accessible to anyone who approaches it,"* Richard Wetzler, Centric Projects.

During the Renovation Kick-off, Mayor Sly James shared his enthusiasm, "This building is going to be absolutely amazing when it is finished... Revitalizing this area is essential, not just to this corridor, but to this city... I hope that you fully and completely utilize the building and pass on the spirit that comes with being in a new building, serving those who need to be served, and being served with honor and dignity in a great building, in a great location, in a great city."

*TWP has launched the **Building Dreams Campaign** to raise funds to support accessibility and increased programming in the new location.*

To become a part of the Building Dreams Campaign by making a pledge or contributing cash and in-kind donations, please contact Christi Campos at ccampos@thewholeperson.org or at 816-627-2220.

Naming rights and other donor recognition opportunities are available.





TWP advocates to fully integrate people into the community.



A Consumer enjoying fishing with a volunteer at Cast 'N Blast in September 2011.



TWP assists people to overcome barriers to achieve full participation in their workplace.

Independent Living Services

The Whole Person assists individuals with disabilities to perform day-to-day activities. We work to decrease their dependence on family members, professional attendants or other care-giving services.

Through peer mentoring, we share our personal experiences and knowledge. We can also connect individuals with someone who can relate to the challenges faced when adjusting to a disability, experiencing changes in life, or learning to use services more effectively.

One-on-one independent living skills training helps people with disabilities acquire the skills they need in order to live independently. Skills like cooking, health maintenance, home management, budgeting, time management, transportation and resources for continuing one's education.

We provide up-to-date information and referral on other needed services and support, such as adaptive equipment, transportation, accessible housing and other issues.

We also provide referral services to groups and agencies that handle specific issues or programs relevant to an individual's needs. This includes information and assistance for people who want to move out of institutions or are at immediate risk of entering state institutions or nursing facilities.



Robert's Story

After his stroke at the age of 41, Robert moved to a nursing facility for rehabilitation. He had already been living there a year when he started working with The Whole Person. Through the federal *"Money Follows the Person" Rebalancing Demonstration Program*, TWP helped Robert move back into his home.

He has continued to work on his goal of reintegrating as fully as possible — recently starting to drive again and working part-time. Robert hadn't driven for three years and now has a van equipped for his needs. He is thriving socially and keeps busy driving to his children's sporting events and school activities. Robert credits The Whole Person for helping him regain his independence and mobility.

*"I couldn't
have done it
without the help
and support of
The Whole Person."*

- Robert

Your Support Helps People Living with Disabilities:

- Obtain assistance with personal care and daily activities in order to maintain or increase their independence
- Connect with programs to cope with depression
- Transition to and from assisted living facilities
- Continue to manage their finances and households independently
- Find appropriate housing
- Find transportation and information for vehicle modification



The personal care assistance program provides services for people who need support with day-to-day activities which allows them to be more independent in their own home.



TWP's consumer directed services program provides a personal care assistant to consumers at no cost to them.



A consumer hires, trains, directs and supervises his or her PCA. Training programs are available to help a consumer manage this need.

Personal Assistant Services

The Consumer Directed Services Program in Missouri helps people with significant physical disabilities obtain assistance with personal care and daily activities to maintain or increase their independence. This includes services in the home such as meal preparation, cleaning and personal hygiene. The goal is to provide individuals more personal autonomy in determining how best to meet their own care needs.

The cost of these services is covered by Missouri Medicaid (MO HealthNet) and is administered by the Missouri Department of Health and Senior Services (DHSS). The Whole Person contracts with DHSS to provide case management and payroll services for the program.

For our Kansas consumers, the Personal Care Assistance Program helps individuals stay in their homes and avoid nursing home placement. The program has services specifically designed for people 16-64 years of age who have physical disabilities or traumatic brain injuries, as well as people 65 and up who are frail and in need of long-term care to accomplish their daily routines and activities.

Mark's Story

When Mark came to us in August 2010, he was struggling to live independently. Diagnosed with clinical depression, he had been hospitalized as a result of psychosis caused by his bipolar disorder. We helped him set goals to regain his independence, and he began participating in our Peer Support Groups.

TWP's Peer Support Groups allow people with disabilities to connect with others who have experienced similar challenges. Mark became a regular participant in our Living Well with a Mental Health Disability Support Group, as well as our monthly LGBT Support Groups. He now lives independently at home and has not had to return to the hospital.

In August 2011, Mark participated in a presentation on successful peer support groups presented at the Real Voices – Real Choices conference sponsored by Missouri's Department of Mental Health.

Peer Mentoring Empowers Consumers To:

- Establish a valuable network of social contacts, resources and role models
- Set goals and overcome roadblocks to independence
- Manage anxiety, frustration, depression, anger and sadness
- Overcome job loss and long-term disability
- Seek counsel and support for legal and financial issues
- Identify healthy ways to manage mental health disabilities

“I finally feel comfortable in my own skin. I am no longer spinning my wheels. I feel like I can get some tread with the help of The Whole Person.”

– Mental Health Peer Support Group and National Alliance on Mental Illness (NAMI) Peer-to-Peer Group attendee who has since become a volunteer



TWP helps individuals create a career development plan that defines and pursues their preferences and desired conditions for employment.



We focus on the abilities and interests of people with disabilities, not on limitations.

“I felt that an Internship Program would be an excellent partnership and welcomed The Whole Person’s offer to provide the resources for the four-week internship. Not only can we find very good, hard-working individuals, but many can become long-term employees, which is rewarding for both the employer and the individual.”

- Jeff Stockham, Walgreen’s Manager

Employment

The Whole Person helps individuals with disabilities find permanent, integrated and competitive employment. We focus on people’s abilities and interests, not their limitations. We help them create a career development plan and discover the assets they have to offer to potential employers.

The first step is to create a vocational profile to guide their immediate job search and provide the foundation for their long-term career development. We assess their vocational interests and learning style, identify potential barriers and accommodations, and help develop their personal network of support. This information can then be matched to employers in the community.

We also offer assistance with resume writing, mock interviewing, as well as identifying supports, accommodation and adaptive technology needs. TWP is there for the whole process with employment readiness assistance and post-placement support.

We Take a Proactive, Problem-Solving Approach to help People with Disabilities:

- Create a roadmap for career and job search success
- Gain access to job leads
- Participate in job search and employment skills workshops
- Learn about benefits planning to successfully navigate the complexities of work incentive programs



Advocacy

For more than 30 years, The Whole Person has been a leader in representing people with disabilities in the greater Kansas City metropolitan area. We increase awareness of issues related to disability and promote positive changes within the community. We advocate for the civil rights and equality of people with disabilities by influencing and implementing legislation and policy at the local, state and federal level. We also provide education, outreach and enforcement to increase community knowledge about accessibility issues, and offer information and recommendations regarding accessibility features and designs.



“So many times I just wanted to give up, ‘cause I was so tired of having to live like that! If it wasn’t for my family and The Whole Person, I would have just quit a long time ago.”

Visits from The Whole Person gave me the hope I needed to keep going, one day at a time.”

– Rosa

Advocacy at Work in Our Communities To:

- Help consumers voice their needs to teachers, employers and others
- Ensure equal access to housing, recreation and employment opportunities
- Negotiate with creditors and lenders
- Instill consumers with self-advocacy techniques for more independent lives



The Whole Family Project offers free sign language instruction to help families better communicate with their children.



The Whole Family Project draws upon the resources of The Whole Person for other services such as referral, advocacy and community education to assist its families.



Devin's family on his graduation day with Vicki Walker, The Whole Family Coordinator (second from right). Learn more about Devin's journey below.

The Whole Family Project

Bringing Families Together

The Whole Family Project helps families of children who are deaf, hard of hearing or nonverbal due to other conditions such as Down syndrome, cerebral palsy or childhood apraxia, learn to communicate by offering free sign language instruction.

Through one-on-one sessions, The Whole Family Project improves communication within families while increasing their knowledge and understanding of deafness, the Deaf community and available options for their children.

The program employs tutors with a wide variety of sign language experience and backgrounds to meet the unique communication needs of each family.

The Whole Family Project maintains a library of additional resources available to families. These include sign language textbooks, Autism Spectrum information, dictionaries and books on Deaf culture, as well as a collection of videotapes of popular children's stories and movies that are simultaneously signed, and instructional videos in American Sign Language.

Devin's Story

Devin's family was concerned that he was two years old and not able to speak or communicate. They were referred to The Whole Family Project and quickly assigned a tutor. Devin's parents and family members participated in his tutoring sessions, helping him make great progress in learning to sign his feelings, colors, and food. The Whole Family Project helps nonverbal children learn to communicate well in sign so their parents can understand them. Learning to sign can also help the brain develop language connections, so that when a child like Devin is able to speak more clearly and be understood, the need for sign is reduced. "Once those brain synapses connected with Devin, it was amazing to watch his transformation," said program coordinator Vicki Walker.



Devin with his parents.



Chip Bloch vigil at 31st and Main.

Integration

... is defined as incorporation as equals into society. It is to unite, to form, coordinate or blend into a functioning or unified whole.

Our advocates support our consumers' wishes to become fully integrated into the community through deinstitutionalization, independent life skills training, employment and accessibility.

Push to Make Crosswalks Safer

Our mission includes community change activities to make our city accessible to all people with disabilities. The Whole Person organized a vigil that turned heads as drivers passed through the intersection of 31st and Main during rush hour in late September 2011. TWP organized the vigil in honor of Chip Bloch who had a visual disability and died a month earlier trying to cross the intersection on his way to work. On the day of the vigil, the crosswalk signs beeped an audible cue to alert those who can't see when it is safe to cross. On the day Bloch crossed, the crosswalks were silent. The retrofit for an audible crosswalk was on the city's next-up list, just two weeks shy of being installed. Signs were carried bearing messages honoring Chip's memory, raising driver awareness of the critical importance of watching out for pedestrians and reminding Kansas City of its obligation to create and maintain a safe and accessible environment for all residents.



Audible crosswalk signal.



In addition to volunteers, Expressions sponsor UMB provided wine and cheese to help make the event a success.



(left to right) Gallery owner David Jones with TWP board members Joe Marvil, Lon Swearingen and Dan Smith.



TWP CEO David Robinson with artist Tina Blatter.

Expressions

On May 6, 2011, The Whole Person hosted Expressions, a First Fridays art reception featuring artists with disabilities. Nearly 600 people attended this first annual event held at the Jones Gallery in Kansas City's Crossroads Art District. Expressions featured photography, textile art, sculpture, paint and drawing from a group of 14 local artists with a diverse range of disabilities. Guests were moved by the inspiring stories, independent living and therapeutic art experience of the gifted artists. Guests also enjoyed wine and cheese provided by event sponsor UMB. Expressions was a well-received success providing a valuable opportunity to highlight the strengths, talents and abilities of people with disabilities.



Expressions featured artists (left to right, front) Chinyere Jenkins, Michelle Chrisman, Shelley Dale, Janice Atkins, (back) Ayla Taylor, Daniel Egan, D. Blessman, Roz Roush, Tina Blatter, Dianne Dickerson (not pictured) Marie Cobb, Donna Holsten, Elisha Jensen, Lee Zummwalt

"I thank The Whole Person for letting me be a part of the Expressions art exhibit. It took a lot of work, imagination and planning on your part! I was impressed with the diversity, not only of the disabilities (ABILITIES), but also the different ages represented. It was a dream come true."

- Dianne Dickerson, artist



Celebration Awards Luncheon

Celebrating the independence gained by people with disabilities who have been impacted by the services we provide.

On August 19th, 2011 at the Hyatt Regency Crown Center, The Whole Person presented the 1st Annual Celebration Awards Luncheon, recognizing four individuals and businesses who are working to further The Whole Person's mission to assist people with disabilities to live independently.

Award recipients included: Assurant Employee Benefits, Corporate Award; Jeff Stockham, Walgreens, Individual Award; Congressman Emanuel Cleaver II, Civic Leader Award; and Jean Bailey Smith, The Paul H. Levy Founders Award.

Fox 4 Anchor Phil Witt served as emcee for the event. The Luncheon's Keynote Speaker was MLB Umpire Steve Palermo, with Debbie Palermo as event Chair. Guests were moved by Palermo's personal story detailing his experience of being left paralyzed below the waist after being struck by a mugger's bullet. However, after being told he would never walk again, Palermo is now able to walk using a cane and a brace.

The Celebration Awards Luncheon was sponsored by **360 Architecture** and **Centric Projects** and helped raise funds for TWP to renovate our new location and expand services.



Fox 4 Anchor Phil Witt with Debbie and Steve Palermo.



More than 270 guests attended the luncheon.



Jeff Stockham, General Manager, Walgreens, Individual Award Recipient

Mr. Stockham partnered with TWP to create an internship program for people with disabilities. Not only could TWP assist Mr. Stockham by indentifying reliable, hard-working individuals, but could also locate individuals who had the ability to become long-standing employees, benefiting both Walgreens and themselves. Jeff has had five individuals complete the internship, four of whom were offered employment with Walgreens. He has enjoyed knowing that the experience at his store will be added to their resume, thus helping lay the groundwork for their future. Jeff believes that this program can be something that businesses nationwide can use as a model.



Jean Bailey Smith, The Paul H. Levy Founders Award Recipient

Paul Levy recruited Ms. Bailey Smith to help him start The Whole Person and sign the articles of incorporation more than 30 years ago. Jean worked for 35 years as the Director of Family Support at United Cerebral Palsy (UCP). She is now retired and lives with her husband Steve in south Kansas City. She believes strongly in the power of advocacy and has always felt that the mission of The Whole Person and UCP were in sync.



Congressman Emanuel Cleaver II, Civic Leader Award Recipient

During his years as Mayor of Kansas City, Congressman Cleaver passionately worked to make several accessibility improvements throughout the city a reality. In his acceptance speech, Cleaver named himself "The Official Lobbyist for The Whole Person." Congressman Cleaver now continues to support legislation to ensure the rights of people with disabilities on Capital Hill.



Assurant Employee Benefits, Corporate Award Recipient

Dan Smith, TWP Board Member and employee of Assurant, accepts the Corporate Award on behalf of Assurant Employee Benefits. Assurant's ongoing support of TWP includes providing volunteers to help with events like the annual "Cast 'N Blast." Assurant volunteers, calling themselves "The Change Your World Team," helped by baiting hooks for fishing and passing out meals. But more importantly, they truly changed their world by becoming involved with the people TWP serves and discovering for themselves that, regardless of disabilities, we all have more in common with each other than we do apart.



Staff from Assurant Employee Benefits and Walgreens volunteered at Cast 'N Blast.



A Missouri Department of Conservation volunteer assists Raeshaun with archery. Raeshaun is also a graduate of TWP's Living Well With a Disability program.

In 2011, more than 54 volunteers contributed nearly 1,300 hours of service to TWP, equaling a value of over \$23,000.

Become a Volunteer!

Please contact Mary Pat Mahoney, Volunteer Program Coordinator, at 816-561-0304 or mmahoney@thewholeperson.org to learn more about volunteering with TWP.

Our Volunteers – A Positive Impact on Independent Living

TWP works to promote self-empowerment, independence and integration into the community for people with disabilities. Volunteers put these principles into action at TWP by providing administrative support in our offices, helping consumers with household chores, helping consumers move and assisting with special events.

On September 9th, TWP held the annual "Cast 'N Blast" outdoor sports event for people with disabilities. Volunteers from Assurant Employee Benefits, Walgreens and the Missouri Department of Conservation were on hand to assist with fishing, archery and air rifle target shooting. From baiting hooks to serving lunch, these dedicated volunteers ensured that TWP's consumers were able to enjoy a day of accessible outdoor recreation.

TWP volunteers also contributed to the success of the Consumer Art Event on April 8th, 2011. In partnership with VSA Missouri, the statewide organization on arts and disability, this unique event brought multiple art forms into the lives of 30 TWP consumers with disabilities. Consumers participated in a hands-on art project and enjoyed a tour of VSA Missouri's art exhibit "Blindness Isn't Black," a music performance by blues artist Michael "Blind Cat" McIntire, and a performance by Groovability, a wheelchair ballroom dance troop.

Volunteers help expand services, offset financial limitations, serve as morale boosters and allow staff to attend to daily responsibilities. And because nearly 75% of TWP's volunteers have a disability, these volunteers enhance TWP's presence in the community, becoming advocates and ambassadors for independent living.



VOLUNTEERS
★ MAKE THE ★
DIFFERENCE

Volunteer Vision Statement:

Volunteers provide support for the people we serve, other volunteers and staff by utilizing their leadership skills, talents and passion for the work and advancement of The Whole Person.

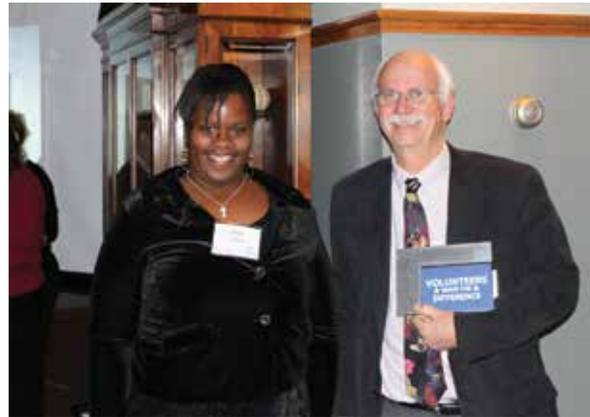
On April 9, 2011, volunteers from Country Club Christian Church donated their time and talent to help a TWP consumer with some heavy yard work.



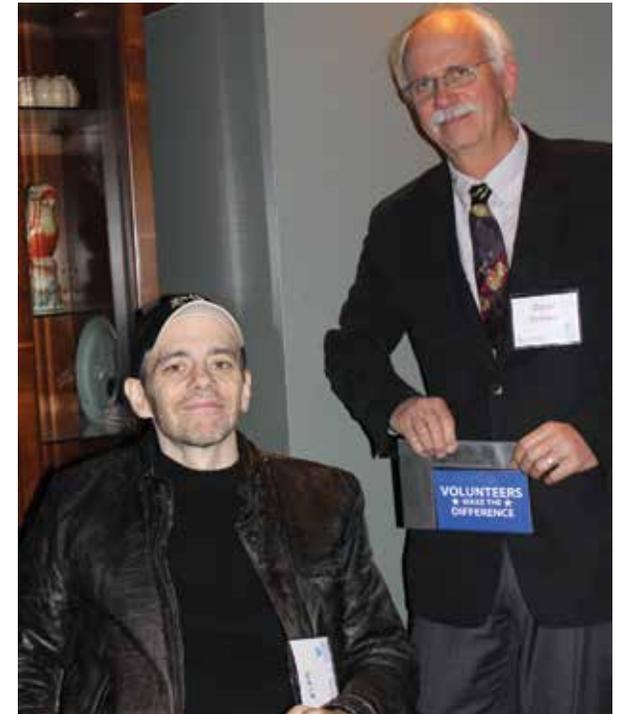
Guests enjoyed an afternoon of arts, live music, dancing and painting at the Consumer Art Event.



TWP consumers and volunteers get a ballroom dancing lesson from Groovability's dancers.



On December 13, 2011, The Whole Person held a Volunteer Recognition Dinner at the Homestead Country Club in Prairie Village, Kan. Volunteer Program Coordinator Mary Pat Mahoney awarded each volunteer in attendance a plaque thanking them for their service. Ayla Taylor, pictured here with TWP CEO David Robinson, contributed nearly 300 volunteer hours in 2011.



TWP Board Member Kirk Goodman receives his volunteer recognition from David Robinson, TWP CEO.



TWP forges relationships with local organizations to expand opportunities for those we serve. We appreciate their collaboration and dedication.

-
- Accessible Arts
 - Alphapointe
 - American Red Cross
 - Benchmark Healthcare
 - Cancer Action Center
 - Catholic Charities
 - Children's Bureau of Special Health Care Needs
 - Children's Center for the Visually Impaired
 - Children's Mercy Hospital Social Work Department
 - Collaboration Works
 - Comprehensive Mental Health
 - Disability Coalition for Health Care Reform
 - Don Bosco Senior Center
 - Educational Opportunity Center
 - First Steps for the Blind
 - Good Samaritan Project
 - Goodwill Industries
 - Hope House
 - HUD
 - Kansas City Spinal Cord Injury Association
 - KC Free Health Clinic
 - KCATA Share-A-Fare Service Review Committee
 - KU Med Center ADA Coordinator
 - Legal Aid of Western Missouri
 - Liberty Hospital Nursing Association
 - Mid-America Regional Council
 - Missouri Assistive Technology Center
 - MOCSA

Community Partnerships

Collaborative partnerships are key to the success of our programs. TWP staff connect with other organizations and agencies throughout the city to improve services for our consumers and outreach to the community. Through working relationships that include referrals and participation in cross-disability committees, task forces and Boards, services throughout the community for people with disabilities are strengthened providing a holistic approach to assisting consumers in gaining their independence.

“The Whole Person is invaluable as a partner–agency in assisting clients in Vocational Rehabilitation (VR) Services. With increasing caseload pressures (for VR counselors) and a seeming increase in client needs, it is VERY helpful to be able to ask The Whole Person staff to target needs that are within their mission and help to solve those, so that VR can focus on employment. It would be very difficult to assist VR clients without this assistance.”

*– Charlie Bachwitz, M.A.
Vocational Rehabilitation Counselor*

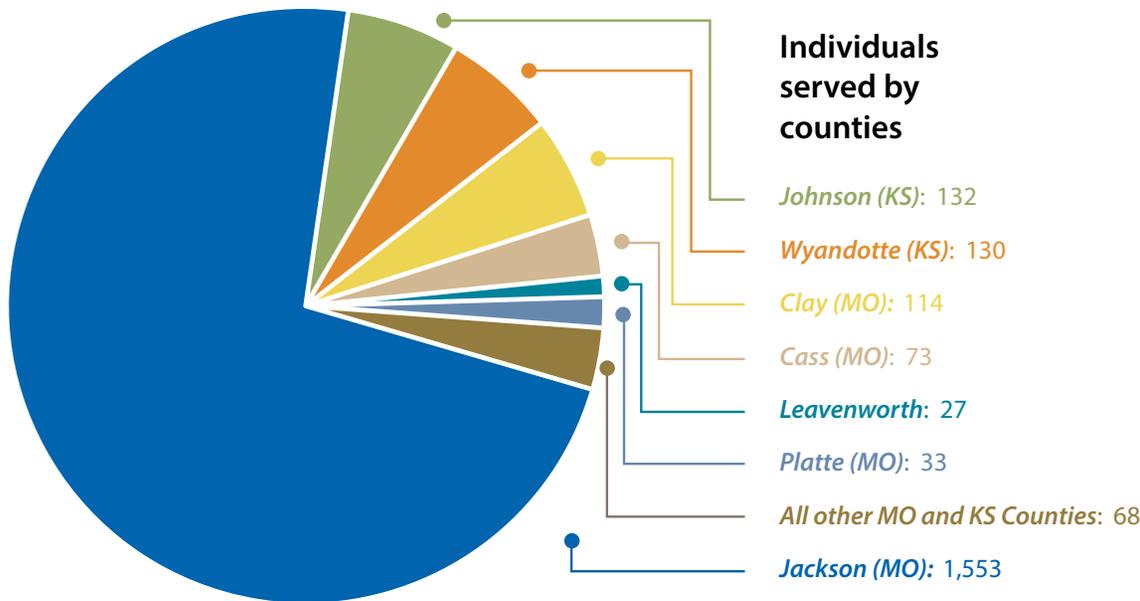
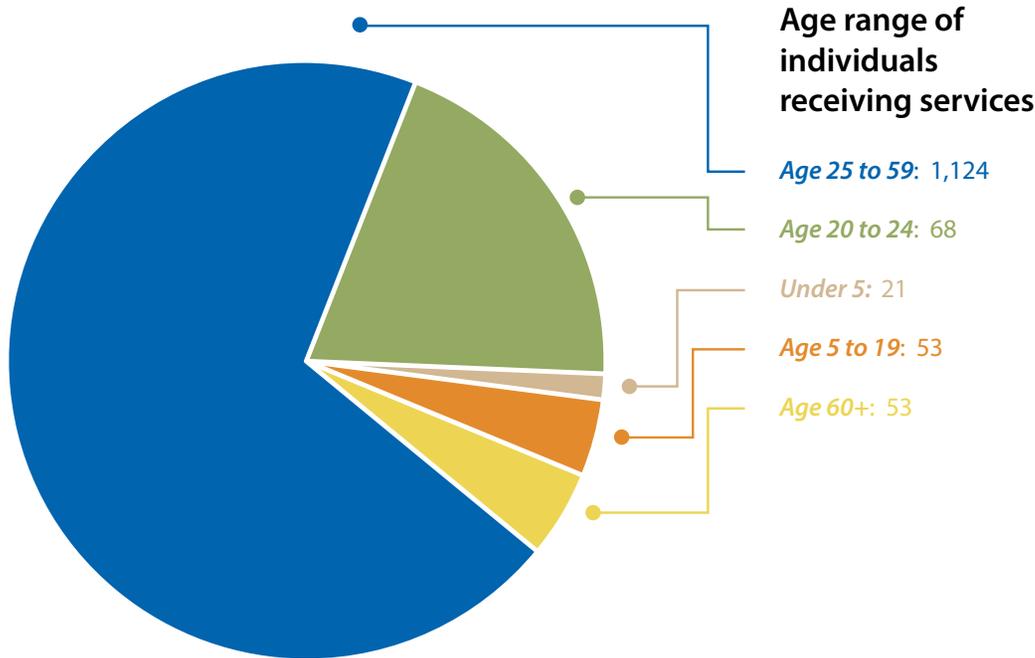


- MS Society
- North Kansas City Hospital
- People First of Missouri
- Pleasant Hill Rehabilitation and Nursing
- Project Hire – Penn Valley Community College
- Reconciliation Services
- ReDiscover Mental Health
- Rehabilitation Institute of KC
- Rehabilitation Services for the Blind
- Research Medical Center
- Rose Brooks Center
- St. Luke's Health System
- Statewide Independent Living Council of Kansas
- Statewide Independent Living Council of Missouri

- Swope Health Services
- Synergy Services
- The Department of Mental Health
- The University of Montana Research and Training Institute
- Tri-County Mental Health Services
- Truman Behavioral Health
- Truman Medical Center East
- United Cerebral Palsy
- UMKC's Institute for Human Development
- United Way of Greater Kansas City
- VA Medical Center – Blind Rehabilitation Center
- Vocational Rehabilitation
- VSA Arts of Missouri

Making an Impact in our Communities

Measurable outcomes of more than thirty years of advocacy activities include: the increased number of curb cuts throughout the metropolitan area; the increased number of accessible businesses, programs, agencies, etc.; the greater number of people with disabilities visibly present within the community; improved transportation options for people with disabilities; improved media coverage of, and attitudes toward, people with disabilities; and the number of people with disabilities leaving institutional settings to be reintegrated into the community.



Individual Services Received

Advocacy/Legal Services:	116
Assistive Technology:	161
Communication Services:	68
Counseling and Related Services:	23
Housing, Home Modifications and Shelter Services:	100
Independent Living Skills Training and Life Skills Training:	97
Information and Referral Services:	2,239
Peer Counseling Services:	89
Personal Assistance Services:	1,354
Recreational Services:	8
Transportation Services:	35
Youth/Transition Services:	2
Vocational Services:	411
Other Services:	314



TWP works with local media to bring attention to disability and accessibility issues. Above: Elizabeth Wheeler, Resource Development Specialist for TWP, explains the importance of audible pedestrian signals to a local news station.



Tamara and her daughter Sydney are learning to communicate with sign language with the help of TWP's Whole Family Project. (This photo is from a video by Pabulum Productions, Rich Miller, Executive Producer, created for The Whole Person and broadcast on The Local Show on KCPT.)



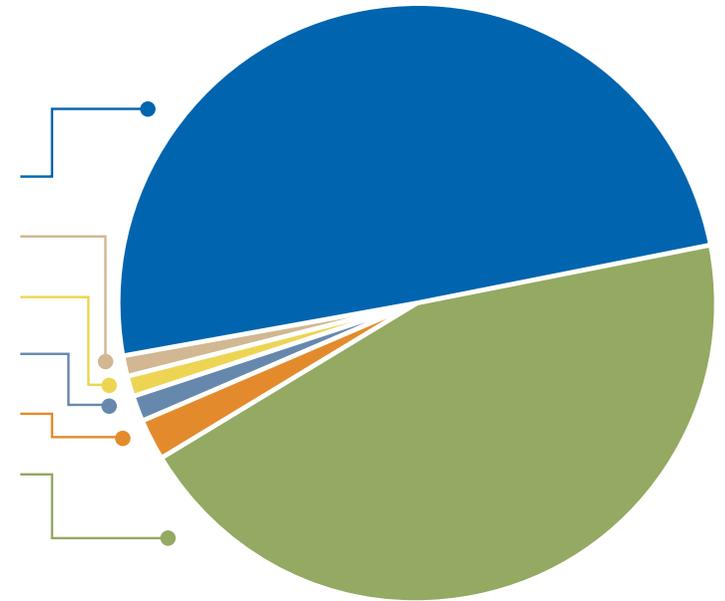
With boldly-designed vehicles and the help of Driver Spencer Neal, TWP is able to provide accessible transportation assistance for TWP support groups, meetings, and more. (This photo is from a video by Pabulum Productions, Rich Miller, Executive Producer, created for The Whole Person and broadcast on The Local Show on KCPT.)

Impact

... is having a direct effect. It is the power to provoke interest and to bring about a strong result. TWP has taken the lead in showing the community who we are, what our mission is and how our services impact both the community and all people with disabilities.

Race and ethnicity of individuals receiving services

- Black or African American: 1,124
- All other: 19
- American Indian or Alaska Native: 25
- Asian: 27
- Hispanic/Latino: 51
- White: 946





Have You Seen Our Commercial?

A campaign was created last year to develop a community resource for people with disabilities. It included both broadcast radio and TV messaging to drive traffic to our redesigned website and increase visibility. The campaign spiked a 300% increase in call volume, leading to a more than 70% increase in the number of individuals receiving services from TWP by May 2011.

Our Facebook page is a vibrant community site where we post photos of our events and activities, information on community resources and share links to topics that focus on a wide range of disability areas. Find us also on YouTube, Twitter, LinkedIn and Vimeo.



Still clips from our commercial.

Consolidated Statement of Activities Year Ended September 30, 2011

	Temporarily Unrestricted	Restricted	Total
Support and Revenue			
Government fees for services	17,412,482	-	17,412,482
Government grants	719,597	-	719,597
Other fees for services	94,267	-	94,267
Contributions and other grants	85,455	-	85,455
United Way support	28,675	8,420	37,095
Interest and dividends	77,416	-	77,416
Realized/unrealized loss on investments	(67,767)	-	(67,767)
Other	34,728	-	34,728
Net assets released from restrictions	10,988	(10,988)	-
Total support and revenue	18,395,841	(2,568)	18,393,273
Expenses			
Program	15,718,778	-	15,718,778
Management and general	2,588,669	-	2,588,669
Total expenses	18,307,447	-	18,307,447
Change in Net Assets	88,394	(2,568)	85,826
Net Assets, Beginning of Year	4,920,439	10,988	4,931,427
Net Assets, End of Year	5,008,833	8,420	5,017,253

Consolidated Statements of Financial Position 2010/2011 Fiscal Year

Assets

	2011	2010
Current Assets		
Cash and cash equivalents	823,607	1,201,488
Investments	2,402,302	2,578,473
Accounts receivable, net of allowance; 2011 - \$2,783; 2010 - \$8,559	2,164,479	1,800,179
Notes receivable	5,650	-
Promises receivable – United Way	8,420	10,988
Prepaid expenses	51,543	40,540
Total current assets	5,456,001	5,631,668
Property and Equipment, at Cost		
Net of accumulated depreciation; 2011 - \$306,501; 2010 - \$227,276	1,394,436	175,969
Total assets	6,850,437	5,807,637

Liabilities and Net Assets

	2011	2010
Current Liabilities		
Current maturities of long-term debt	20,487	-
Accounts payable	181,324	34,796
Accrued payroll and withholdings	938,072	782,068
Accrued vacation pay	66,980	59,346
Total current liabilities	1,206,863	876,210
Long-term Debt	626,321	-
Total liabilities	1,833,184	876,210
Net Assets		
Unrestricted	2,108,833	2,020,439
Undesignated	2,900,000	2,900,000
Board designated	5,008,833	4,920,439
Temporarily restricted	8,420	10,988
Total net assets	5,017,253	4,931,427
Total liabilities and net assets	6,850,437	5,807,637

Thank You Donors!

We would like to thank the following individuals, businesses, foundations and organizations for their generous donations to The Whole Person during our 2011 Fiscal Year. Thanks to increased support from friends like you, TWP has grown over the past year. This growth has allowed TWP to provide more services for people with disabilities, promoting empowerment, independence, self-reliance and integration into the community.

- 360 Architecture
- A.C. Printing Co., Inc.
- Bert and Diane Aaron
- Absolute Access
- Wanda Rose Adkins
- AFLAC
- Rueben Alonso
- Alphapointe
- Americo Life, Inc.
- Anonymous Donor
- Patricia Arrighi
- Art of Pizza
- Associated Audiologists
- Assurant Employee Benefits
- Jean Bailey Smith and Stephen Smith
- Carol Barker
- Malinda Barnett
- Kenny Beall
- George and Andrea Beard
- Jeanetta Bilski
- Barry Bloom
- BlueCross BlueShield of Kansas City
- Michael Bone
- N. Diane Boone
- Donna Bradford
- Alice Brackney
- Bonnie J. Burgdorf
- Christi Campos
- Clinton and Rebecca Carter
- Christa Cavanaugh
- Centric Projects
- Dana Chatlin
- Dena Clemens
- Communiversity
- Contract Furnishings
- Ida Mae Cooper
- Alan Corbet
- Megan Corlew
- Paul Cormaci
- Regina Culver
- Melba Curls
- Katy Dodd
- Jessica Eckert
- Edwin and Janice Eilert
- Marsha Elbasani
- Brian Ellefson
- Alice Ellison
- Sheila England
- Chuck Evans
- Evans Enterprises
- Fibromyalgia Coalition International
- Elaine Forrest
- Don Fredal
- Dr. Kenneth Frick and Dr. Mary E. Kaz
- Paulie Friend
- Amy Gaier
- Donna Goeckler and Kim Krueger
- Greater Northland Jr. Chamber of Commerce
- Susan Greathouse
- Lynette and Dennis Gregg
- H&R Block
- Susie Haake
- Hallmark Corporate Foundation
- Kim Hanrahan
- Harry's Country Club
- Heartland Combined Federal Campaign
- Heritage Companies
- Steven Holcomb
- Leslie Holt
- Amy Hughes
- Husch Blackwell LLP
- IronStone Bank
- Kirk Isenhour
- Jones Gallery
- Dr. Paul Jones
- Kansas City Renaissance Festival
- Kansas City Royals Community Ticket Program
- Kansas City Star



Be Part of the Celebration!

We ask you to consider a gift to help TWP continue to assist people with disabilities to live independently. Your gifts of cash and other financial assets such as planned and deferred gifts help us provide services at no cost for all people with disabilities and their families.

For more information, please contact Christi Campos, Director of Development, at 816.561.0304, ccampos@thewholeperson.org. Or give online at www.thewholeperson.org.

Thank you for supporting The Whole Person!

- Shawn M. Keller
- Kacee Kellum
- Wallace Kilbourne
- KU Research and Training Center on Independent Living
- Phillip Kudart
- Lorell LaBoube
- Ashley Lee
- Sally R. Lee
- Henry Leonard
- Martha MacCracken
- Eugene Mackey
- Edward and Deanna Markley
- Joseph Marvil
- Meers Advertising
- Metzler Brothers Insurance
- Microsoft Matching Gifts Program
- Missouri Division of Vocational Rehabilitation
- Erika Moody
- Dale Mort
- Kathleen Neil
- Ed O'Malley
- O'Malley Insurance
- Old Navy
- Carla Oppenheimer
- Steve and Debbie Palermo

- Paula Panarisi
- Paul Denzer and Sue Bernstein Fund
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- Heidi and Mike Pollmann
- Amy Powell
- Kevin Quinn
- Christine Read
- Susan Richards Johnson
- Screenland
- Monique Scritchfield Todd
- ServiceMark Telecom
- John Sharp
- Dan Smith
- Staley and Sallie Snook
- Beth Springgate
- St. Patrick Parish
- Starlight Theatre
- Thomas Stevens
- Wesley Stiefel
- Vivian Strand
- Sheila Styron
- Summit Bank of Kansas City
- H. Lon Swearingen
- Dennis Sweeny
- Elizabeth Swope

- Tom Terry
- The Rehabilitation Institute
- The Uptown
- UMB
- UMKC Institute for Human Development
- United Access
- United Cerebral Palsy
- United Way of Greater Kansas City
- Timothy Urban
- Scott Vroegindewey
- Walgreens
- Debbi Wedel
- Elizabeth Wheeler
- Mike and Suzie Wiley
- Jenny Wolff
- Jean-Paul Wong
- Marjorie Yates
- Zvia Zadock

This list includes all individuals and organizations that made cash or in-kind contributions in the 2011 Fiscal Year (October 1, 2010 – September 30, 2011). Every attempt has been made to reflect accurately and completely the names of our generous contributors. We apologize for any errors or omissions.

Independence. Integration. Impact.

*You Can Help People with Disabilities
Live Independent Lives*



With your support, The Whole Person connects people with the resources they need to live independently and integrate fully into their communities. Your involvement also helps advocate for people with disabilities.

We invite you to join us in creating positive change that expands opportunities and increases visibility of the issues those with disabilities face every day.

Visit us online at thewholeperson.org to learn more about:

- Making a Donation
- Volunteering
- In-Kind Giving
- Sponsorship Opportunities
- Planned Giving
- And more ...

To request a speaker from The Whole Person to talk to your organization, or for additional copies of this report, contact Christi Campos, Director of Development, at 816.561.0304 or ccampos@thewholeperson.org.



The Whole Person

People with Disabilities Leading Independent Lives

*Providing services at no charge
for all people with disabilities.*

For information regarding our full range of programs and services, and ways you can make a difference, contact us at info@thewholeperson.org.

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3420 Broadway, Suite 105
Kansas City, MO 64111
816.561.0304

Gladstone, MO

310 NW Englewood Rd., Suite 200
Gladstone, MO 64118
816.561.0304

Prairie Village, KS

7301 Mission Rd., Suite 135
Prairie Village, KS 66208
913.262.1294

Learn more at
thewholeperson.org



Living Well With A Disability Program Graduates



